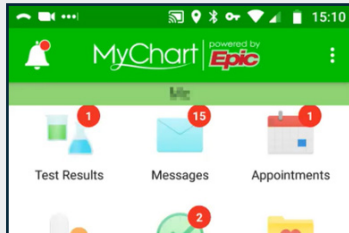


ECheck-In for Your Virtual Visit

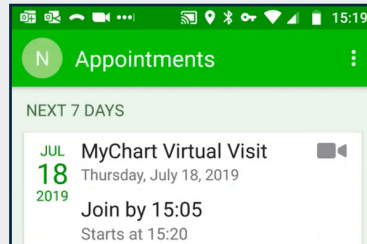
From the MyChart Mobile App

Before your Virtual Visit, you must eCheck-In. This process can be completed up to 24 hours in advance. You can enter the visit up to **30 minutes early**.

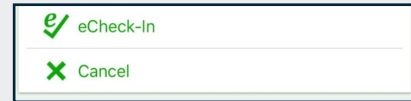
- 1 Tap Appointments from menu screen in MyChart Mobile.



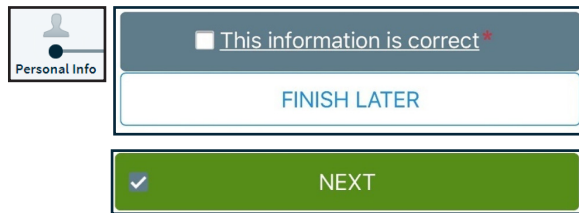
- 2 Tap the appointment to open.



- 3 You must **eCheck-In** to begin the visit. Tap **Go to eCheck-In**. You can eCheck-In up to 24 hours before your appointment start time.



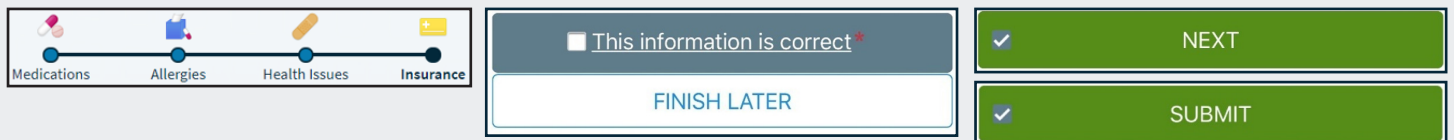
- 4 Verify your personal information. Click **Edit** to make changes. When ready, tap **This information is correct** and then tap **Next**.



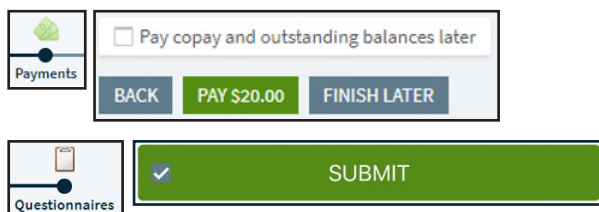
- 5 If this is your first Virtual Visit, you will have to sign an Informed Consent for Telehealth Consultations. Tap **Review and Sign**. After reading the form, draw in the box to sign. Click **Continue**. Then tap **Next** to move on.



- 6 Review medications, allergies, health issues, and insurance information. Update, add or remove items if needed. Your clinic will review each change after you finish eCheck-In. Tap **This information is correct** and click **Next**. When you reach the last item, tap **Submit**.



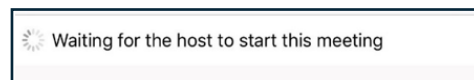
- 7 Sometimes your provider will want you to fill out a questionnaire. Some clinics offer the ability to pay balances or copays. This is optional.



- 8 ECheck-In is complete. Tap the appointment again to open. Tap **Begin Visit** to connect, and then tap **Join Meeting**. Tap **Open** in Zoom.



Zoom will launch. Wait for the host (the provider) to start the video.



March 2020