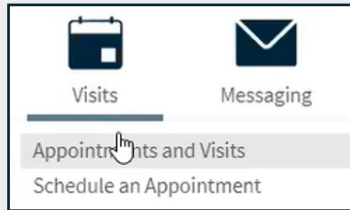


Your Virtual Visit in 7 Steps

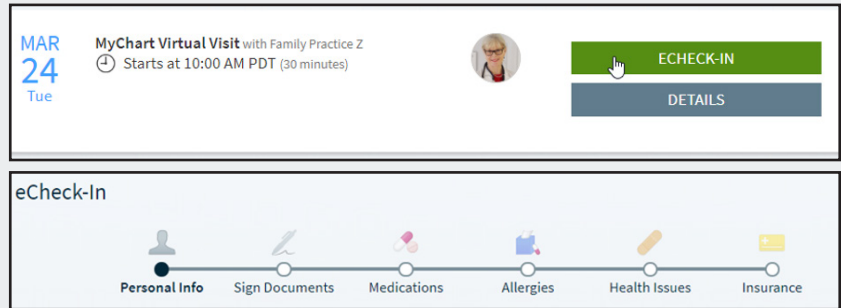
From the MyChart Website

You can participate in a virtual visit through your mobile device or from a desktop computer with a camera. You can enter the visit up to **30 minutes early** for Virtual Visits.

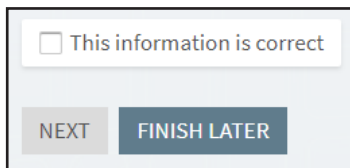
1 Click **Appointments and Visits** from Visits dropdown menu.



2 You must **eCheck-In** before your appointment. Click **eCheck-In** for your appointment up to 24 hours before it starts.



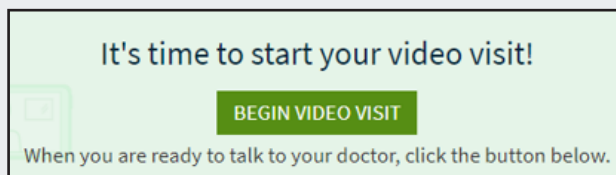
3 Verify your information and sign documents. Add or remove medications, allergies, health issues, and insurance coverage if needed. Check **This information is correct**, or **Finish Later** to return to this point.



4 Click **Next** to continue to move through the categories. Once all the information has been verified or updated, click **submit**.

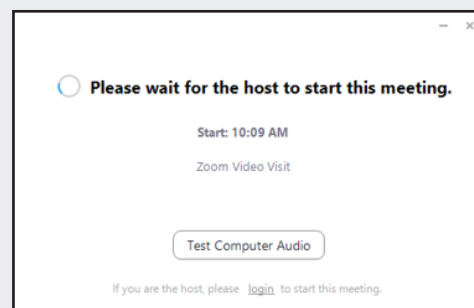


5 ECheck-In is complete. Instructions for joining the visit appear. Click **Begin Video Visit** to connect. The Begin Video Visit button is available up to 30 minutes before the visit time.

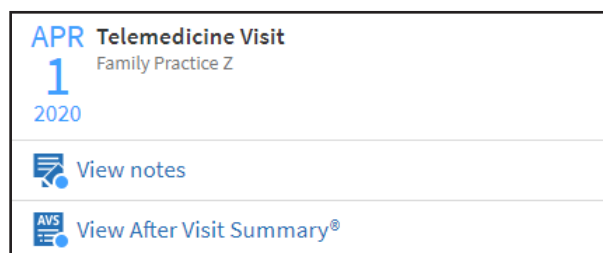


If the video drops, come back to this **Begin Video Visit** button. You can join up to 60 minutes after the visit start time.

6 Zoom will launch. If the provider has not yet logged in, you will be instructed to wait for the host (the provider).



7 When your visit is over, you will receive an After Visit Summary in MyChart.



March 2020

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