

System Requirements and Apps for MyChart Virtual Visits

Desktop Requirements

You will need a desktop or laptop computer with a webcam or built in camera and Internet access. For high quality video, bandwidth of 600kbps (up/down) is recommended.

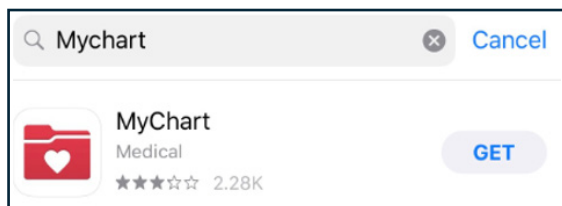
You can access MyChart with these Internet browsers:

- Internet Explorer version 11
- Google Chrome
- Mozilla Firefox
- Safari

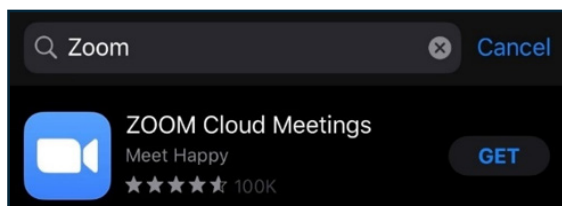
Mobile Requirements

You can connect to your visit from your browser on your mobile device. For best performance on your Apple or Android smartphone or tablet, install the MyChart Mobile App and the Zoom App:

- Apple iOS 11.0 or later
- Android 5.0x or later



Install the free Zoom App from Apple App Store or Google Play. You do **not** need to create a Zoom account to participate in MyChart Virtual Visits.



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