

# ROANOKE CHOWAN COMMUNITY HEALTH CENTER

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ANNUAL REPORT

# 2018



[WWW.RCCHC.ORG](http://WWW.RCCHC.ORG)

AHOSKIE COMPREHENSIVE CARE  
MURFREESBORO PRIMARY CARE  
COLERAIN PRIMARY CARE  
CRESWELL PRIMARY CARE  
HERTFORD COUNTY STUDENT WELLNESS CENTER



# MISSION STATEMENT

To provide patient centered, high quality, compassionate healthcare responsive to the diverse needs of the people we serve.

# VISION STATEMENT

To be recognized as a transformational provider of healthcare: empowered, owned, and supported by the people we serve.

## BY THE NUMBERS: A LOOK AT LAST YEAR



**Balance Sheet FY2018**

**Current Ratio:**

**1.75**

**Days Cash on Hand:**

**58.3**



**21 Medical Providers, 5 Licensed Clinical Social Workers, 5 Pharmacists, 55 Clinical Support Staff, and 69 Administrative Staff are part of the RCCHC team.**



**50,862 prescriptions filled in 2018 by our ACC Pharmacy for 3,500 patients.**



**15,678 unique patients seen in 2018.**

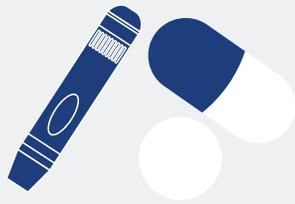


**47,108 Medical Visits in 2018.**

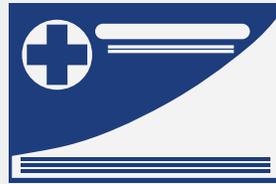


**6,688 immunizations given in 2018.**

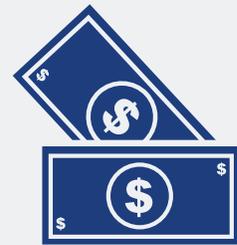
# BY THE NUMBERS: A LOOK AT LAST YEAR



**Prescription Assistance Programs funded by Bertie and Chowan Community Benefit Grants provided 2,451 medications to 510 patients, resulting in \$1,898,783.53 in savings.**



**2018 Payor Mix**  
Medicare - 45%  
Private/3rd Party - 31%  
Medicaid - 16%  
Self Pay/Uninsured - 8%



**Revenue sources in 2018:**  
Patient Revenue - 39%  
Pharmacy Revenue - 42%  
Federal/State/Private Grants - 18%  
Other Income - 1%



**RCCHC hosted 24 medical students from 6 schools in 2018.**



**RCCHC assisted over 800 patients with enrollment and issues with Medicare and Medicare Part D.**



**1,523 indigent patients received 5,283 labs at RCCHC locations through November.**



**Through funding from the Roanoke Chowan Foundation 408 RCCHC sliding fee patients received 1,218 services at ECU School of Dental Medicine for total services worth \$191,548.**



**449 Migrant and seasonal farm workers seen.**



**RCCHC has retained the Silver level "Advocacy Center of Excellence" designation from the National Association of Community Health Centers.**

# SUCCESSSES AND GOALS: 2018

## 2018 UDS DATA

Adult tobacco use assessment & Adult tobacco cessation counseling for tobacco users

**91.38%**

2017 - 91.1%

Ischemic Vascular Disease (IVD) & aspirin or other anti-thrombotic therapy (adult)

**89.00%**

2017 - 47%

Depression Screening and Follow-Up (12+ at time of encounter with positive screening for Clinical Depression, received follow-up plan same day)

**84.26%**

2017 - 65%

	BENCHMARK	RCCHC GOAL	RCCHC CURRENT
DIABETES MANAGEMENT A1C>9%	16.10%	16.00%	30.70%
BMI SCREENING 18-64	70.00%	60.00%	37.10%
BMI SCREENING 65+	70.00%	60.00%	40.00%
CERVICAL CANCER SCREENING	93.00%	70.00%	49.60%
COLORECTAL CANCER SCREENING	70.50%	80.00%	50.50%

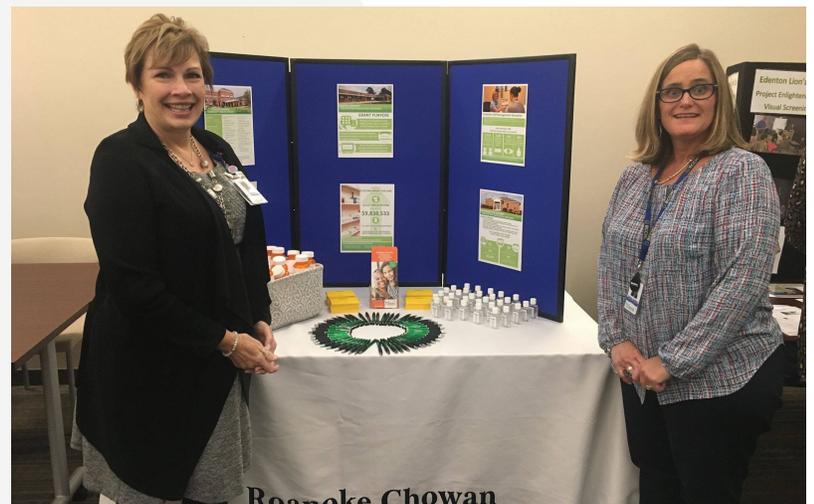
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Left to Right: Senator Richard Burr visit to CPC-W; NC First Lady Kristin Cooper and former NFL player and First Fruits Farm founder Jason Brown speak at the F2S2H Farm to Table Dinner during National Health Center Week.

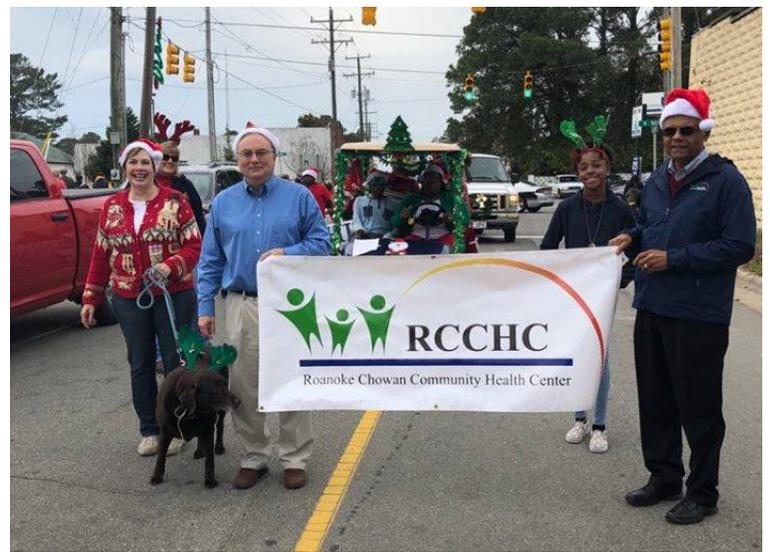


Left to Right: UNC Lineberger Cancer Center staff visit ACC; RCCHC staff and Alice Pollard of NCCHCA at ACC's Diaper Drive during National Health Center Week.



Left to Right: F2S2H youth garden stewards during the NC Office of Rural Health visit to ACC; RCCHC CEO Kim Schwartz and Medication Management Coordinator Johnna Godwin at the Vidant Community Benefit Grant's 20th anniversary celebration.

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Left to Right: RCCHC staff and board members at the Murfreesboro Watermelon 5k "Afterglow"; RCCHC staff and board members at the Colerain Christmas Parade.



Left to Right: RCCHC Pharmacy Director, Angie Kent-Mitchell, stars in a video to raise awareness for prescription drop boxes in RCCHC pharmacies; RCCHC board member Luther Culpepper and Dr. John Stanley at the location of Woodland Primary Care; RCCHC CEO Kim Schwartz and Chief Development & Program Officer Caroline Doherty with North Eastern NC Regional Representative for Senator Thom Tillis, Trey Lewis.



Left to Right: Creswell Primary Care celebrates its 2nd birthday; RCCHC staff at the Hertford-Gates Relay for Life; ACC staff wearing green in support of "Hill Visit Day" 2018.